



Town of Rowley Application for Abatement Water Usage Charges

Name: _____ Account # _____
Address: _____ Phone # _____
_____ Email _____

Address for which abatement is filed: _____

This application is for an abatement of bill # _____ Bill Date: _____

REASON(S) FOR WHICH AN ABATEMENT IS REQUESTED. (please attach supporting documentation; if abatement is sought for relief due to a leak, please provide a plumber's invoice or receipts for purchase of repair materials showing the repair dates and that the leak has been fixed)

Signature of Applicant _____

Date of Application: _____ Date Received (office use only): _____

Please mail to:

**Pennichuck Water, PO Box 1089, Merrimack, NH 03054-1947 or
Email: customer-service@pennichuck.com Fax: 603 913-2362**

Please read the following carefully:

Deadline for submittal of an application for abatement is 30 days after the issuance date of the bill in dispute. Applications will be reviewed by the Board of Water Commissioners.

An application for abatement will not be considered unless all prior bills on the account are paid and a payment is made on the bill in dispute in an amount equal to the bill issued in the prior year. For an application who does not have a prior billing history, the Rowley Water Department will determine an amount to be paid on the bill based on industry averages of water use.

Any interest that accrues on the unpaid balance of a disputed bill while an application for abatement is being considered will be waived.

Applicants will be notified in writing of the determination of the Board of Water Commissioners. Applicants may exercise their right to appear at a subsequent meeting of the Board of Water Commissioners if they disagree with its determination. An applicant must notify the Rowley Water Department (via Pennichuck) within 15 business days of the date of written notification of the Board's decision. After 15 days, it will be deemed that the determination has been accepted by the applicant.

Applicants may be asked to submit supplementary information to support the application for abatement.